



A Look Inside the *TOEFL*® Test (2019)

Your Contact in Germany



- General in-language information about the TOEFL test and test preparation.
- Consultant and Resource Center for higher education institutions.
- Auditor and contact for Test Center administrators and Management.
- Marketing Manager and strategist for in-country activities and campaigns.

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Country Marketing Manager – Germany (Berlin)

Today's Topics

- What is the *TOEFL iBT®* Test
- Test Timing and Structure
- Test Scores
- Registration Process
- Test Prep
- TOEFL Resources
- Question and Answer



What is the *TOEFL iBT® Test*?

- The *TOEFL iBT®* test is a computer-delivered test that measures English proficiency.
- Academic English is tested in:
 - ✓ Reading
 - ✓ Listening
 - ✓ Speaking
 - ✓ Writing
- Used for admission into colleges and universities. Additional uses include immigration, licensing and scholarships.

A Better Test Experience

You now benefit from an improved **TOEFL iBT® test experience:**

- **MyBest™ scores** help you show your best performance.
- **Shorter test**, only 3h now improves focus and performance.
- **Faster score** reporting ~6 days only
- **Wait time** between tests reduced to 3 days
- **Afternoon** test times added

[www.ets.org/toefl/better test experience](http://www.ets.org/toefl/better_test_experience)



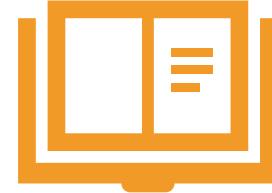
Test Timing and Structure

Test Structure – Shorter Test

TOEFL iBT®	Format	Time	Score
Reading	 3-4 reading passages 10-12 questions each	54-72min	0-30
Listening	 3-4 lectures, 6 questions each 2-3 conversations, 5 questions each	41-57min	0-30
Speaking	 1 independent tasks 3 integrated tasks	17min	0-30
Writing	 1 independent task 1 integrated task	50min	0-30
TOTAL	Note taking allowed in all sections	~ 3h	0-120

You will not have points subtracted for incorrect answers!

Reading Section



Assesses how well you can read and understand the kind of materials used in an academic environment

- 3–4 reading passages
 - Passages are approximately 700 words long
 - Each passage is followed by 10 questions
 - Passages are excerpts from academic textbooks

Listening Section



Measures your ability to understand lectures and conversations. Includes:

- Listening for basic comprehension
- Listening for pragmatic understanding (attitude)
- Connecting and synthesizing information
 - 3 – 4 lectures; some with classroom discussion
 - 2 – 3 conversations with 2 speakers

Speaking Section



Measures your ability to speak effectively in an academic setting

- 1 independent task & 3 integrated tasks
- 15 - 30 seconds preparation for each response
- 45 - 60 seconds response time for recording

Writing Section

Measures your ability to write in an academic setting.



- Present your ideas in a clear, well-organized manner
- 1 integrated task
 - Listen to a short lecture and read a passage
 - 20 minutes
- 1 independent task
 - Express a personal experience or opinion
 - 30 minutes

Test Scores

How is the ETS *TOEFL iBT*® Test Scored?

- Centralized scoring network ensures consistent global standards
- A highly diverse pool of raters is trained, certified and calibrated daily
- Patented score algorithms are a result of ETS decades long research

Reading		Automated rating (multiple choice)
Listening		Automated rating (multiple choice)
Speaking		ETS's SpeechRater SM + human rater
Writing		ETS e-rater [®] + human rater

Your **TOEFL®** Test Results

Unofficial scores – on screen / in test center:

- At the end of your test you can view your unofficial scores
- You will be able to view your reading and listening scores
- Speaking and writing will be accessible with the official test taker scores

Official Test Taker scores – online / hardcopy:

- You get notified by mail when available (~6 days after test day)
- When opted in for a hardcopy by mail, it might take longer
- This is your candidate score report, not suitable to be forwarded

Verified scores – for Institutions

- For security reasons institutions rely on scores ONLY from ETS
- To allow delivery to institutions enter the respective DI as recipient
- Institutions either verify online on platform or by post delivered reports

Your **TOEFL®** Test Results

- You will receive an email from ETS when your official scores are available
- You should log in to your online TOEFL account to view your Test Taker Score Report
- Scores are valid for 2 years after the test date

TOEFL iBT

Test Taker Score Report [Security Guard goes here]

Name: Setiadi, Aini
Last Name/Middle Name, First (Given) Name, Middle Name
Email: aini.setiadi@ets.org
Gender: F
Date of Birth: October 18, 1992 **Appointment Number:** 0000-0000-0036 5909
Test Date: October 23, 2019

A. Setiadi
73, Jalan Cikar
BANDUNG 40115
INDONESIA

Country of Birth: Indonesia
Native Language: Bahasa
Test Center: STN 2222C
Test Center Country: United States

Inst. Code **Dept. Code**

00000	00
00000	00
00000	00
00000	00

Security Identification

ID Type: Passport **ID No.:** 23645 **Issuing Country:** Indonesia

THIS IS A PDF SCORE REPORT, DOWNLOADED AND PRINTED BY THE TEST TAKER.

October 23, 2019 Test Date Scores

Total Score 81 out of 120	Reading: 17 0 ▼ 30
	Listening: 20 0 ▼ 30
	Speaking: 22 0 ▼ 30
	Writing: 22 0 ▼ 30

MyBest™ Scores
Your highest section scores from all valid test dates, as of December 11, 2019.

Sum of Highest Section Scores 87 out of 120	Reading: 18 0 ▼ 30 Test Date: Jun 2, 2019
	Listening: 23 0 ▼ 30 Test Date: Jun 2, 2019
	Speaking: 22 0 ▼ 30 Test Date: Oct 23, 2019
	Writing: 24 0 ▼ 30 Test Date: Mar 10, 2019

A total score is not reported when one or more sections have not been administered.
Expired scores are not included in MyBest™ calculations.

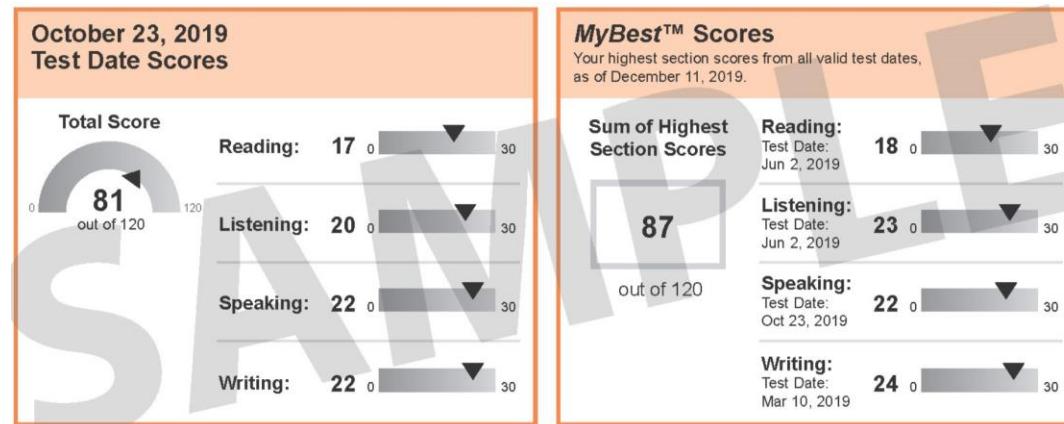
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MyBest™ Scores on Score Reports

Automatically included in all score reports

- All score reports sent after August 1, 2019, **regardless of the test administration date**, will include both *MyBest* scores and scores from a single test date.



Easier Registration

Creating Your **TOEFL®** Test Taker Profile



Language Preference English



Sign In for Test Takers Returning Users

Sign in to schedule a test, view scores, update your profile and more.

Username

Password

Sign In

[Forgot Username](#) | [Forgot Password](#)

or

New Users

[Create an Account](#)

[Learn more about the TOEFL® test](#)

www.ets.org/mytoefl



TOEFL® Test Taker Profile Uses

- Your TOEFL online account allows you to:
 - Confirm location and reporting time the day before the test
 - Select up to 4 universities to send your scores for free (latest 24 hours before the test).
 - View test scores, order additional score reports or review profile history (test dates; scores; orders; etc.)
 - Register to take the test again or to reschedule an appointment
 - Update your contact information (you **CANNOT** update your name and/or date of birth – please contact support in this case)

How to Register

- Create your *TOEFL®* account at
www.ets.org/mytoefl
- Your name used in your online profile must exactly match the ID document you will use on test day
- **English spelling and characters only, no ö, ä, ü, ß in any area of the form please!**
- If you are requesting testing accommodations for special needs, you need to follow the link
www.ets.org/toefl/ibt/register/disabilities



TOEFL® Test Identification Requirements

- You MUST bring acceptable ID to the test center on test day, the same ID you used for registration
- Failure to do so will result in not being able to test or having your scores cancelled AND forfeiting your test fee
- Identification requirements are outlined on the *TOEFL®* website: **www.ets.org/toefl/ibt/register/id**
- Questions about ID must be submitted in advance to the Office of Testing Integrity at **tsreturns@ets.org**

Overview of the *TOEFL iBT®* Special Home Edition

TOEFL iBT® Special Home Edition



Why Offer a TOEFL At-Home Test?

The TOEFL iBT® Special Home Edition is a convenient, flexible and safe option for testing while test centers are closed.

- 24 hours a day to accommodate test takers in multiple time zones.
- At home testing began March 26 for the *TOEFL iBT® Special Home Edition*
- This at-home test will be available until test centers reopen and the situation returns to normality (extended into September / until further notice)

What Are the Eligibility Requirements?

- ✓ The test taker is registering to take the test at home in one of the locations where the computer-delivered tests are normally available, with the exception of Mainland China and Iran.
- ✓ Computer equipment meets the requirements for the test — the test taker is instructed to use a link we provide to check prior to registration.
- ✓ The test room meets ETS's requirements for an acceptable testing environment.

What Are the Equipment Requirements?

Computer

- Must be a desktop or laptop computer, not a tablet or mobile device
- If using a Windows® operating system, must be version 10, 8 or 7
- If using a Mac® operating system, must be Mac OS X 10.5 or higher; Mac OS X 10.13 High Sierra is recommended
- Must use Chrome™ or Firefox® browser

Microphone

- Must use an internal or external microphone that is not part of a headset to communicate with the proctor

Speaker

- Must use an internal or external speaker to hear the proctor
- Headsets or wireless earphones are not allowed

Camera

- Can be a built-in camera in the computer or a separate webcam
- Camera must be able to be moved to show the proctor a 360-degree view of the room, including your tabletop surface, before the test

What Are the Test Environment Requirements?

Privacy

- Test taker must be alone in a room with no one else entering during the test.
- Testing in a public space such as a park, internet cafe or restaurant is not allowed.

Tabletop and Seating

- Computer and keyboard must be on a desk or other tabletop surface.
- Tabletop and surrounding area must be clear of all items not approved for use during the test.
- Test taker must sit in a standard chair; sitting or lying on a bed, couch or overstuffed chair is not permitted.
- Food and drink are not permitted during the test.

What Are the Test Environment Requirements?

Clothing and Appearance

- Ears must remain visible, not covered by hair, a hat or other items.
- Test takers must be dressed appropriately, as they will be monitored via video and their photos will be shared with score recipients.
- Watches, jewellery, tie clips, cuff links, clips, combs, hair clips, headbands, sunglasses and other accessories are not permitted.

Note-Taking Materials

- Test takers **may not** take notes on regular paper, for security purposes, but can use one of the following:
 - ✓ White board with erasable marker
 - ✓ Paper with transparent sheet protector and erasable marker
- All notes must be erased in view of the proctor at the end of the test.

What Accommodations Are Available?

ETS is committed to serving test takers with disabilities and health-related needs by providing services and reasonable accommodations that are appropriate given the purpose of the test.

These accommodations can be requested in the test taker's ETS account:

- Extended time
- Extra breaks
- Screen magnification
- Selectable colors

Other accommodations can be requested through ETS Disability Services.

What Security Safeguards Are In Place?

ETS is taking every precaution to ensure that test delivery and administration meet our high standards. We are employing multiple best-in-class security measures that use both real-time human monitoring and artificial intelligence technology:

Live human proctors will ensure constant vigilance, including confirming the test taker's identity and scanning their home environment before testing begins, flagging any suspicious activity and intervening if necessary.

Artificial Intelligence technology — such as facial recognition, gaze tracking and video recording of the entire session — will guard against malicious activity.

How Does the Proctor Verify a Test Taker's ID?

- Before the test begins, photos are taken of the test taker and their ID document.
- The proctor verifies the identification document is current, valid and acceptable, and then uses facial recognition to compare the ID document with the person sitting at the computer.
- Artificial intelligence technology is used to verify the test taker matches the identification document multiple times throughout the test, including after the 10-minute break.

How Is the Home Environment Checked?

- Test takers are informed before registering that they must have a room that provides an acceptable environment for the test, including having a built-in camera or a separate webcam that can be moved to show the proctor a 360-degree view of the room, including the tabletop surface. These requirements were shared on slides 15-16 of this presentation.
- Before the test begins, the test taker must use their webcam to show the room and testing space for visual 360-degree inspection.

How Is ETS Guarding Against Cheating?

- Human proctoring takes place in real time, not after the test, and wrong-doing can be detected by the proctor during the test session.
- This live human vigilance is combined with real-time artificial intelligence technology to detect attempts to steal test content or cheat.
- Examples of test taker activities that AI will flag as possible cheating incidents include attempts to open a new browser, run unpermitted software and use unpermitted objects such as a cell phone.
- Notes can only be taken on white board with erasable marker or paper with a transparent sheet protector and erasable marker, then, must be erased in view of the proctor before the test session ends.
- The proctor can cancel the test immediately if there is any attempt to cheat.

How Else Is ETS Supporting Test Takers?

- Ensuring capacity is available, including working with:
 - ✓ ProctorU to ensure capacity so we can extend the ability, in time, to test from home to other locations
 - ✓ Local partners to ensure test center capacity is available once test centers can reopen
- Waiving the reschedule fee, not only for test takers whose tests were canceled, but also those who expressed concern about going to a test center
- Providing free test preparation resources
- Communicating frequently through the ETS website, official TOEFL Facebook accounts and other social communities.

How Else Is ETS Supporting Test Takers?

- Updating test center procedures:
 - ✓ All testing that takes place in test centers follows prevention steps to reduce the risk of spreading the virus, including frequent cleaning of high-touch surfaces and providing disposable wipes so that test takers can also wipe down their testing areas.
 - ✓ Test takers are permitted to bring and wear their own surgical masks at the test center. They must remove them temporarily to have their photo taken and to enable the test center to verify their identity during check-in and upon returning from breaks.
 - ✓ Those taking the *TOEFL iBT®* test must remove their masks during the Speaking section.

TOEFL® Test Prep

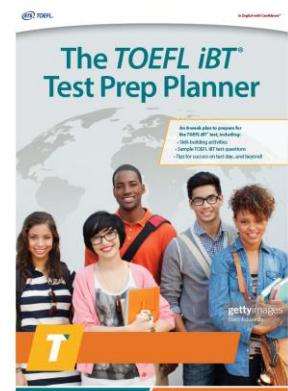
TOEFL® Test Preparation: The Insider's Guide



- The *TOEFL®* MOOC is a free self-paced course designed by the experts who created the TOEFL test
- Introduction to the test and each section
- Mix of text, short video lectures, sample questions from past tests and quizzes
- Receive a scaled-score range for Speaking and Writing practice questions
- Enroll now for **FREE** at ets.org/toefl/insidersguide

Free **TOEFL®** Test Prep

- **TOEFL iBT® Free Practice Test**
 - A full test with all 4 sections and real past test questions, to help you become familiar with the test format and question types.
 - View correct answers in the Reading and Listening sections, listen to sample Speaking responses, and read sample Writing responses
- **TOEFL iBT® Practice Sets**
 - Free sets of TOEFL iBT test questions, grouped by test section, in PDF format.
- **TOEFL iBT® Test Prep Planner**
 - An 8-week preparation plan with tips and activities to build each of the 4 skills



TOEFL Go!® Global Official App

Official **TOEFL®** test prep on the go!

Includes:

- Free sample questions
- Practice tests with automated scoring (in-app purchase)
- How to register for the test
- Frequently asked questions



More **TOEFL®** Test Prep

- ***The Official Guide to the TOEFL® Test***
 - Comprehensive test prep handbook from ETS
- ***Official TOEFL iBT® Tests – V1 & V2***
 - 5 practice tests + DVD ROM
- ***TOEFL® Practice Online***
 - Complete online practice tests
- ***TOEFL® Value Packs***
 - Save up to 40% on official prep

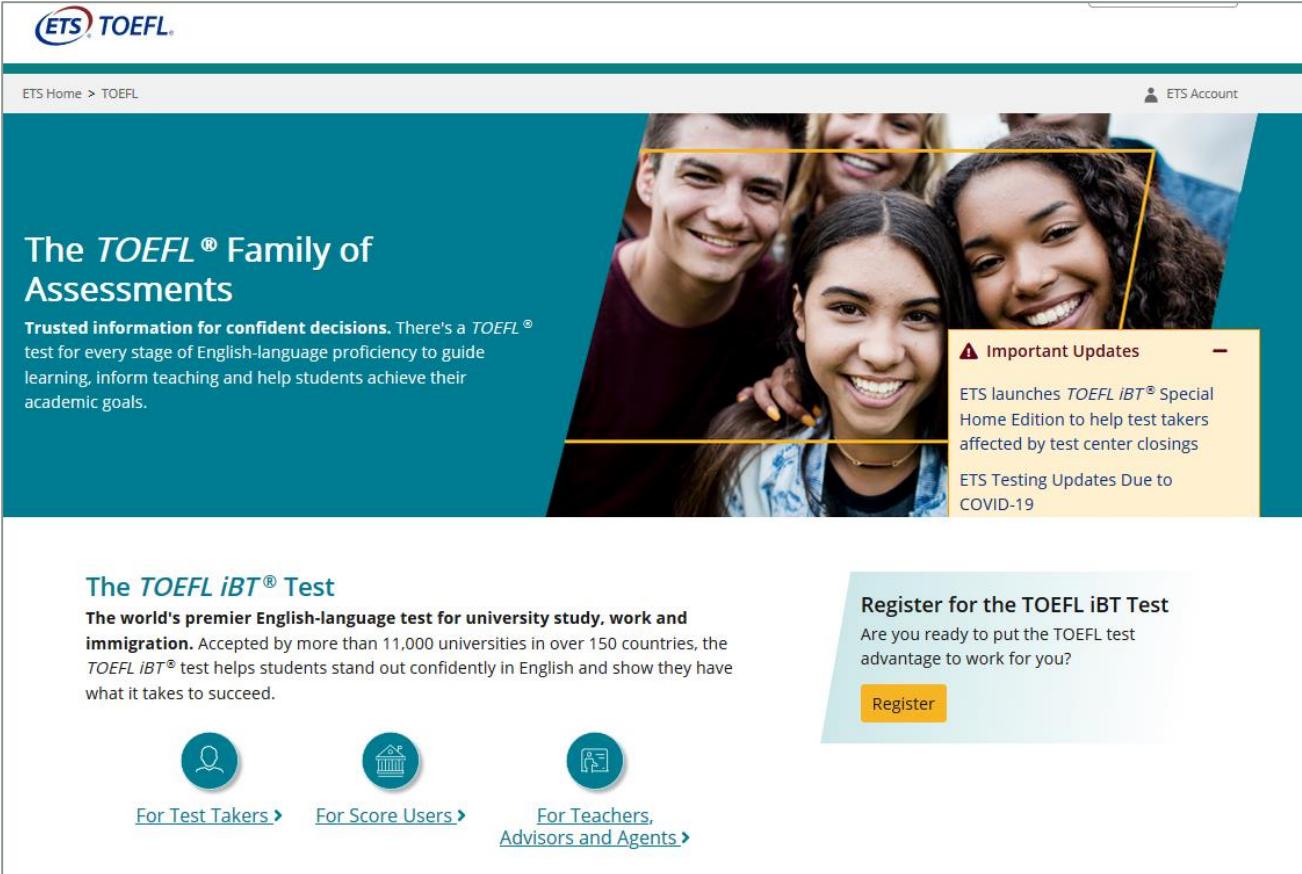


TOEFL® Test Resources

TOEFL® Go Anywhere

www.toeflgoanywhere.org

- Website contents include TOEFL® Destination Directory search, registration information, test preparation tips and resources, and more



The screenshot shows the homepage of the [TOEFL Go Anywhere](http://www.toeflgoanywhere.org) website. The header features the ETS TOEFL logo and a navigation bar with 'ETS Home > TOEFL' and 'ETS Account'. The main content area has a teal background. On the left, a section titled 'The TOEFL® Family of Assessments' includes a paragraph about the test's purpose and a photo of four diverse young adults smiling. On the right, a yellow box titled 'Important Updates' contains two items: 'ETS launches TOEFL iBT® Special Home Edition to help test takers affected by test center closings' and 'ETS Testing Updates Due to COVID-19'. Below this is a section for the 'The TOEFL iBT® Test' with a paragraph about its acceptance and a 'Register' button. At the bottom, there are three circular icons with text links: 'For Test Takers', 'For Score Users', and 'For Teachers, Advisors and Agents'.

The TOEFL® Family of Assessments

Trusted information for confident decisions. There's a TOEFL® test for every stage of English-language proficiency to guide learning, inform teaching and help students achieve their academic goals.

The TOEFL iBT® Test

The world's premier English-language test for university study, work and immigration. Accepted by more than 11,000 universities in over 150 countries, the TOEFL iBT® test helps students stand out confidently in English and show they have what it takes to succeed.

Register for the TOEFL iBT Test

Are you ready to put the TOEFL test advantage to work for you?

Register

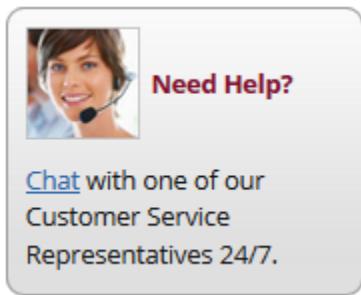
[For Test Takers](#) [For Score Users](#) [For Teachers, Advisors and Agents](#)

TOEFL® Search Service

- *TOEFL®* Search Service helps universities to find you based on criteria or you have entered in your profile
- If you match a participating institution or organization, they may send you information about programs, financial aid opportunities, fellowships and other opportunities

Contact TOEFL®

- Email: toefl@ets.org
- Email: TOEFLSupport4Germany@ets.org
- Registration Team: **+31-320-239-540**



- Regular Mail:

TOEFL Services
Educational Testing Service
P.O. Box 6151
Princeton, NJ 08541-6151, USA

Questions?