

FU/BEST Program

Name: Amanda Behning

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Course title: Intercultural Internship Seminar

Course number: FU-BEST IS1

Language of instruction: English

Contact hours: 16

ECTS-Credits: 10 (in combination with full-time internship)

U.S. semester credits: 6 (in combination with full-time internship)

Course description

This seminar is designed to complement your FU-BEST Internship. In weekly sessions, you will have the opportunity to develop your career profile and focus on getting the most out of your internship experience. Examine and solidify your expectations and goals for the internship, analyse your individual strengths and weaknesses, and develop new skills and methods to reflect on your internship experience from a personal, professional, and practical perspective.

Through the exploration of your experiences together with your instructor you will take a deeper look at differences and similarities between workplace culture and behavioural expectations in your country of origin and in Germany.

A variety of career-based topics will be covered in the seminar, including “Workplace Communication”, “Networking”, and “Career Roadmap”. This seminar will assist you on the path to career success, help you to determine what comes next, and formulate strategies for the future.

Student profile

Participants of FU-BEST Internship Program

Prerequisites

None

Course Requirements

Internship Report: 100%

Attendance of at least 7 Sessions (1 Excused Absence)

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Course schedule

Sessions	Topics, Readings, etc.
Session 1	<p>Topic: Understanding Culture</p> <ul style="list-style-type: none"> • Discovering the relationship between culture and expectations • Exploring cultural standards in Germany and the US and (un)shared knowledge <p>Livermore, David. 2011. <i>The Cultural Intelligence Difference</i>. New York: AMACOM, pp. 13-23.</p> <p>S. Ang & L. Van Dyne. 2008. "Conceptualisation of Cultural Intelligence." In <i>Handbook on cultural intelligence: Theory, measurement and applications</i>, by S. Ang & L. Van Dyne (Eds.), Armonk, NY: M.E. Sharpe, pp. 3-15.</p>
Session 2	<p>Topic: Career Orientation & the Internship</p> <ul style="list-style-type: none"> • Examining your career map • Building your personal profile toolbox • Career anchors as a tool for orientation <p>Schein, Edgar. 2013. <i>Career Anchors: The Changing Nature of Careers Self Assessment</i>. San Francisco: Wiley, pp. 1-19.</p>
Session 3	<p>Topic: (Culturally-Specific) Workplace Communication</p> <ul style="list-style-type: none"> • Understanding diverse communication styles • Giving effective feedback • Gender differences and communication in the workplace (Roadblocks and methods, examining communication bias) <p>Schroll-Machl, Sylvia. 2013. <i>Doing Business with the Germans – Their Perceptions, Our Perceptions</i>. Göttingen: Vandenhoeck & Ruprecht GmbH & Co. KG, pp. 169-195.</p>
Session 4	<p>Topic: Making Experiences Count</p> <ul style="list-style-type: none"> • Evaluating and reflecting on progress – tools for self-organization and self-analysis • Writing an effective internship report

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Session 5	<p>Topic: The German Workplace</p> <ul style="list-style-type: none"> • Taking a deeper look at cultural differences • Effective and efficient – work-life balance, work satisfaction and managing leisure in Germany • The best of both worlds – balancing effort optimism and risk management <p>Schroll-Machl, Sylvia. 2013. <i>Doing Business with the Germans – Their Perceptions, Our Perceptions</i>. Göttingen: Vandenhoeck & Ruprecht GmbH & Co. KG, pp. 137-160.</p>
Session 6	<p>Topic: Resilience and Productivity (Abroad)</p> <ul style="list-style-type: none"> • Exploring factors that influence productivity • Examining resources and strategies for stress management (relevant to working abroad) <p>Cole, N. and Nesbeth, K. 2014. “Why do international assignments fail? The expatriate families speak.” In <i>International Studies of Management and Organization</i> 44 (3), pp. 66-79.</p>
Session 7	<p>Topic: Internships and Your Future Career</p> <ul style="list-style-type: none"> • Examining skills gained and enriching your resume • Networking and your internship • Marketing your new skills • Peer review • Internship report revisited
Session 8	<p>Topic: Where do we go from here?</p> <ul style="list-style-type: none"> • Career map revisited • Cultural differences – exploring open questions • Maintaining new relationships • Your internship as a bridge to the German job market?

Your internship report is due two weeks after the end of the colloquium!